



**Healey Dell Heritage Centre and Tea rooms, Dell Road, Rochdale, OL12 6BG**

**[www.Healeydelltearooms.co.uk](http://www.Healeydelltearooms.co.uk) Tel: 01706 350 459**

**VENUE HIRE AND LARGE PARTY BOOKING - TERMS AND CONDITIONS**

The following terms and conditions apply to those who book Healey Dell Heritage Centre and its tea rooms. This includes the following venues:

- a Healey Dell Heritage Centre      b Healey Dell Main Tearoom
- c Healey Dell River Side Garden      d Healey Dell Tea Garden.

Hence forth, in this document all the above venues will be commonly referred to as HDTR.

01 All bookings must be paid in advance with a deposit of at least 20% of the anticipated cost in order to guarantee a place.

02 The deposit is non-refundable.

03 A 10% service charge applies for groups of 10 or more people.

04 Any breakages or damages must be paid for in full.

05 Any decorations added must be removed in its entirety. Failure to do so will result in cleaning/remedial costs as appropriate.

06 Any last-minute cancellations or dropouts will have to be paid for in full to cover preparation and food costs. Under no circumstances, will the management be able to adjust the cost in such situations.

07 At the time of booking, the minimum number of people booked for must be maintained in order to qualify for a free venue hire. Any downward movement in the number of people booked will result in a venue hire charge. This charge will depend on the type of venue booked.

08 As this is a quiet neighbourhood, any unreasonable noise or disturbance outside the opening hours will be restricted.

09 Special dietary requirements and access requirements must be booked in advance and notified to HDTR staff in advance.

10 The HDTR venue is fully licenced and customers are not permitted to bring any alcohol or food from outside the premises for consumption at the venue.

11 Any vehicles on or near the premises are parked entirely at the customers' own risk. The management will not take any responsibility for the safety and security of customers' vehicles.

12 As the venue is on a riverbank, as well as in a designated nature reserve, children's safety and movements must be strictly under adult supervision. The management will not take any responsibility for this.

13 Disabled access is available at the HDTR venue at ground level. Customers with disabilities are reminded that this access is entirely at their own risk and any care/precaution must be taken to ensure access is adequate to suit individual requirements. The management accepts no liability for this access and the customers access this venue entirely at their own risk.

14 Large party bookings must be settled and paid for on the day as a single payment. Multiple payments will not be accepted in order to minimise problems and issues in relation to service charges etc. The person who booked the party will be the nominated person responsible for collection of monies and settlement afterwards.

15 Finally, HDTR management will not accept any responsibility for personal items lost or damaged whilst on the premises.

